VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2001 PIC INTERVALS

Proprietary* *Proprietary* *Proprietary* 0.00 1.39 0.47 0.00 1.3 0.4 *Proprietary* *Proprietary* *Proprietary* 2:12 2:36 2:19 2:4 4.8 2:3			CED	TOC	VOV	DEC
Proprietary *Proprietary* *Proprietary* 0:00 1:29 0:47 0.0 1.3 0.4 ** *Proprietary* *Proprietary* *Proprietary* 2:19 2:19 2:36 2:19			פר	5		
0:00 1:29 0:47 0.0 1.3 0.4 0.4 0.0 1.3 0.4 0.4 0.4 0.0 1.3 0.4 0.4 0.4 0.4 0.4 0.4 0.4 0.4 0.4 0.4	A FELL ATES	RECORDS	*Proprietary*	Proprietary*	*Proprietary*	*Proprietary*
Proprietary *Proprietary* *Proprietary* 2:19 2:36 2:19 2:4 4.8 2.3		INTERVAL	00.0	1:29	0:47	0:52
Proprietary *Proprietary* *Proprietary* 2:19 2:19 2:4 4.8 2.3		STD DEV	0.0	1.3	0.4	1.2
2:12 2:36 2:19 2.4 4.8 2:3	SAL SPELLIANTES	DECORDS.	*Dronnietary*	*Proprietary*	*Proprietary*	*Proprietary*
2:12 2:30 2:19	CN-AFFICA-FS		6,00			2.22
2.4 4.8 2.3		INTERVAL	2:12	7:30	7:12	77.7
		STD DEV.	2.4	4.8	2.3	5.6

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This includes Verizon long distance carriers (272 Affiliates) and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch "minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs.Mins.

VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2002 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	*Proprietary*											
	INTERVAL	0:43	3:39	0:38	1:31	1:25	9:39	12:07	3:44	3:03	2:34	2:40	3:32
	STD. DEV.	0.5	9. <u>1</u>	0.3	2.1	2.9	7.6	17.1	1.4	1.6	2.6	1.6	6.7
NON-AFFILIATES	RECORDS	*Proprietary*											
	INTERVAL	2:11	4:33	3:24	2:04	2:33	2:59	2:48	2:34	2:11	1:43	1:35	1:29
	STD. DEV.	1.7	9.7	6.9	<u> 1.</u> 7	3.5	2.8	8.2	2.1	2.1	1.5	1.5	1.5

NOTES:

^{1.} This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This includes Verizon long distance carriers(272 Affiliates) and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch " minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

272 Biennial Audit Summary Template FOC Measure

Service	Customer	Measure	PA (GTE) Jun-01 Feb-01 Mar-01 Apr-01 May-01 Jun-01 Jul-01 Aug-01 Apr-01	Sep-01	Oct-01	Nov-01	Dec-01
DS0	272 Affiliate	Orders	(Author) Co-otal Maleo (Author) Author (Author) Author (Author)	*proprie		*proprieta	
500	ZIZAIIIIate	FOC Interval	 Section 1998 and proper managements of the property of the proper	brohue	tary _	proprieta	y _
		Standard Deviation			_		_
	Non-272 Affiliates	Orders		*proprie	tary*	*proprieta	irv*
		FOC Interval	· 美国的特别。但在自己的特别的特别的特别。			-	,
		Standard Deviation			-		-
	Non-Affil, Carriers	Orders	Author the second of the control of the second of the seco	*proprie	tary*	*proprieta	irv*
		FOC Interval		8.7	8.5	8.9	9.4
		Standard Deviation	等的。	3.3	2.9	2.9	3.0
DS1	272 Affiliate	Orders	。 [1] "我们是是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一	*proprie	tary*	*proprieta	ту*
		FOC Interval	。在1945年中的1945年中的1945年中的1946年中的1945年中的1945年中的1945年中的1945年中的1945年中的1945年中的1945年中的1945年中的1945年中的1945年中的1945年中的194	-	-	9.2	-
		Standard Deviation		-		***	_
	Non-272 Affiliates	Orders		*ргоргіе	tary*	*proprieta	ıry*
		FOC Interval		10.0	8.8	9.8	11.8
	1	Standard Deviation		2.9	0.7	3.1	2.9
	Non-Affil. Carriers	Orders		*proprie	tary*	*proprieta	гу*
		FOC Interval		10.1	9.6	9.4	10.1
		Standard Deviation		2.9	2.7	2.8	3.0
DS3	272 Affiliate	Orders		*proprie	tary*	*proprieta	ry*
		FOC Interval		-	-	-	
		Standard Deviation		-	-	-	
	Non-272 Affiliates	Orders		*proprie	tary*	*proprieta	гу*
		FOC Interval		-	-	11.0	
		Standard Deviation		-		2.7	_
	Non-Affil. Carriers	Orders		*proprie		*proprieta	
		FOC Interval		9.2	10.2	8.2	8.0
		Standard Deviation		2.4	2.5	2.4	3.0
)Cn	272 Affiliate	Orders		*proprie	tary*	*proprieta	ry*
		FOC Interval	Control of the Contro	-	-	-	-
	N 070 A (CP - 4	Standard Deviation	Committee the committee of the committee				
	Non-272 Affiliates	Orders	A THE REPORT OF THE PARTY OF TH	*proprie	tary*	*proprieta	ry*
		FOC Interval		-	-		-
	NI A 661 O	Standard Deviation					
	Non-Affil. Carriers	Orders	THE TENER OF THE PERSON OF THE	*propriet	tary*	*proprieta	гу*
		FOC Interval Standard Deviation	20年二年20年1年1月1日日本西北部開展的開展的計畫的計畫的中華的計畫	-	-	12.2 2.7	-

Notes:

^{1./} Data Not Required for months shaded in grey.

^{2./ *** =} standard deviation not defined

272 Biennial Audit Summary Template FOC Measure

N N N N N N N N N N N N N N N N N N N	Ion-272 Affiliates Ion-Affil. Carriers I72 Affiliate Ion-272 Affiliates	Measure Orders FOC Interval Standard Deviation	Jan-02	*proprietary	 0.0 0.2	Apr-02 *proprietary *proprietary *proprietary 0.3 0.6 *proprietary		Jun-02 *proprieta *proprieta *proprieta 0.2 0.5	- ry* - -	*proprieta *proprieta *proprieta 0.8	 ary* ary*	*proprie *proprie *proprie *proprie 0.2	 etary* 	Dec-02
N N N N N N N N N N N N N N N N N N N	Ion-272 Affiliates Ion-Affil. Carriers I72 Affiliate Ion-272 Affiliates	FOC Interval Standard Deviation Orders FOC Interval	2.4 	*proprietary O.3 0.8 *proprietary	 0.0 0.2	*proprietary	0.7	*proprieta *proprieta 0.2 0.5	ry*	*proprieta	 ary* ary*	*proprie	 etary* etary*	- - -
N: N: N: N:	Ion-272 Affiliates Ion-Affil. Carriers I72 Affiliate Ion-272 Affiliates	Standard Deviation Orders FOC Interval	2.4 	*proprietary 0.3 0.8 *proprietary	 0.0 0.2	*proprietary 0.3 0.6		 *proprieta 0.2 0.5	 ry* 0.1	*proprieta	 ary* 0.6	*proprie	 etary*	- - -
N: N: N: N:	Ion-272 Affiliates Ion-Affil. Carriers I72 Affiliate Ion-272 Affiliates	Orders FOC Interval Standard Deviation Orders FOC Interval	2.4 	*proprietary 0.3 0.8 *proprietary	 0.0 0.2	*proprietary 0.3 0.6		 *proprieta 0.2 0.5	 ry* 0.1	*proprieta	 ary* 0.6	*proprie	 etary*	-
N: N: N: N:	lon-Affil. Carriers 72 Affiliate Ion-272 Affiliates	FOC Interval Standard Deviation Orders FOC Interval	2.4 	*proprietary 0.3 0.8 *proprietary	 0.0 0.2	*proprietary 0.3 0.6		 *proprieta 0.2 0.5	 ry* 0.1	*proprieta	 ary* 0.6	*proprie	 etary*	
\$1 27 No	Ion-Affil. Carriers 72 Affiliate Ion-272 Affiliates	Standard Deviation Orders FOC Interval Standard Deviation Orders FOC Interval Standard Deviation Orders FOC Interval FOC Interval	2.4 	0.3 0.8 *proprietary	0.0 0.2	0.3 0.6		0.2 0.5	0.1	0.8	0.6	0.2		
\$1 27 No	Ion-Affil. Carriers 72 Affiliate Ion-272 Affiliates	Orders FOC Interval Standard Deviation Orders FOC Interval Standard Deviation Orders FOC Interval	2.4 	0.3 0.8 *proprietary	0.0 0.2	0.3 0.6		0.2 0.5	0.1	0.8	0.6	0.2		
\$1 27 No	72 Affiliate	FOC Interval Standard Deviation Orders FOC Interval Standard Deviation Orders FOC Interval	2.4 	0.3 0.8 *proprietary	0.0 0.2	0.3 0.6		0.2 0.5	0.1	0.8	0.6	0.2		0.3
No.	72 Affiliate	Standard Deviation Orders FOC Interval Standard Deviation Orders FOC Interval	2.4 	0.8 *proprietary -	0.2	0.6		0.5					0.2	0.3
No.	72 Affiliate Ion-272 Affiliates	Orders FOC Interval Standard Deviation Orders FOC Interval		*proprietary - -			1.7		0.3				V.E	· · · ·
No.	lon-272 Affiliates	FOC Interval Standard Deviation Orders FOC Interval		-	_	*proprietary				1.6	2.0	0.5	0.4	0.6
N	lon-272 Affiliates	Standard Deviation Orders FOC Interval		**************************************	-	· · · · ·		*proprieta	гу*	*proprieta	ary*	*ргоргіє	etary*	
N	lon-272 Affiliates	Standard Deviation Orders FOC Interval	1.0	*manu!-4			-	-	_		· -	-	0.5	_
N		FOC Interval	1.0	*mean=1-4				_	_	_			0.7	_
			1.0	proprietary		*proprietary		*proprieta	rv*	*proprieta	irv*	*proprie	tary*	
		Standard Deviation	1.0	1.4	0.2	0.4	0.1	1.8	0.0	0.8	0.3	0.5	0.0	_
	Ion-Affil Carriers		1.4	2.1	0.9	0.9	0.4	2.4	***	1.2	0.6	0.7	0.0	_
		Orders		*proprietary		*proprietary		*proprieta	rv*	*proprieta		*proprie		
		FOC Interval	1.2	0.4	0.5	0.3	0.5	0.4	0.4	0.4	0.5	0.4	0.5	0.4
		Standard Deviation	2.4	1.0	1.1	0.9	1.2	1.1	1.1	1.0	1.3	1.1	1.8	1.0
3 27	72 Affiliate	Orders		*proprietary	•	*proprietary		*proprieta	rv*	*proprieta	irv*	*proprie	tarv*	
- 1		FOC Interval	l –				_	· · -	<i>-</i>	0.5	´ _	· _ `	´	_
		Standard Deviation	_		_			••		0.7	-	_	-	_
N	lon-272 Affiliates	Orders		*proprietary		*proprietary		*proprieta	rv*	*proprieta	ITV*	*proprie	tarv*	
		FOC Interval	_	-		_	_	_	<i>-</i>	_	_		_	_
	•	Standard Deviation	l <u>-</u>		_	_	-	_	-	_		_	-	-
N	l.	Orders	<u> </u>	*proprietary		*proprietary		*proprieta	rv*	*proprieta	rv*	*proprie	tarv*	
		FOC Interval	2.0	1.9	1.7	2.9	8.0	2.3	2.1	0.8	1.4	1.5	1.0	0.0
		Standard Deviation	2.7	2.1	2.8	5.2	1.3	2.6	2.2	1.0	1.8	1.0	1.4	0.0
n 27		Orders		*proprietary		*proprietary		*proprietar		*proprieta		*proprie		
		FOC Interval		-	_		_	-	· -	-	,			_
1		Standard Deviation	l _			_	_		_	_	_		_	
l _N		Orders	1	*proprietary		*proprietary		*proprieta	·v*	*proprieta	rv*	*ргоргіе	tary*	
		FOC Interval	0.0	propriotary 	_	propriotary	_	propriota.	· y	proprieta	·· y	proprie	_	_
1		Standard Deviation	***	_	_		_			_	_	_	_	_
N		Orders	 	*proprietary		*proprietary		*proprieta:	~*	*proprieta		*proprie	tany*	
'``	· .	FOC Interval	l _	proprietary	0.0	brobilerary	1.0	0.0	1.0	0.0	0.0	proprie	0.0	
		Standard Deviation	I -		***		1.0	U.U ***	***	0.0	U.U	-	U.U ***	-

Notes:

^{1./} Data Not Required for months shaded in grey.2./ *** = standard deviation not defined

ervice	Measure	Services Installed	Maria Zuo I	PA (3 				
SO	Measure	272 Affiliate	-Jen-U1	April May 01	MARK STREET, Appear of the R	Sep-01	Oct-01	Nov-01	Dec-01
		Non-272 Affiliates	Artematic	Control of the contro	The state of the s	*proprietary*	*proprietary*	*proprietary*	*proprieta
1		Non-Affil, Carriers				*proprietary*	*proprietary*	*proprietary*	*proprieta
S1		272 Affiliate		Commence of the second of the	Charles of the Control	*proprietary*	*proprietary*	*proprietary*	*proprieta
٠, ا		Non-272 Affiliates				"proprietary"	*proprietary*	*proprietary*	*proprieta
						proprietary*	*proprietary*	"proprietary"	proprieta
S3 -		Non-Affil, Carriers		。中心中心中心的主要是一种中心的主要的主要的主要的主要的主要的。		*proprietary*	*proprietary*	*proprietary*	proprieta
33	Orden Mak	272 Affiliate	Bereit Line Breit	为HEASTER HEATTH HAST TO THE AREA TO THE TOTAL TO THE TOTAL THE TO	SAME SHOULD BE AS	*proprietary*	*proprietary*		
1	Order volumes	Non-272 Affiliates			Calabata de Alba	*proprietary*	*proprietary*	*proprietary*	*proprieta
Cn		Non-Affil. Carriers			9 H T 1 H 1 H 1 H 1 H 1 H 1 H 1 H 1 H 1 H	"proprietary"	*proprietary*	*proprietary*	*proprieta
Un		272 Affiliate		the property of the second		*proprietary*		*proprietary*	proprieta
- 1		Non-272 Affiliates		[6] 新型型 (2015) (4) (4) (4) (4) (2) (5) (5) (5) (5) (5) (6) (6) (6) (6) (4) (4) (4) (4) (4) (4) (4) (6) (6) (6)	排列 医双环形形成形式	*proprietary*	*proprietary	"proprietary"	proprieta
		Non-Affil, Carriers		ntini e enum kalabata kang kang kang kang lang dalam kang kang kang kang kang kang kang kang	Attitute and a		*proprietary*	*proprietary*	proprieta
iO	Avg Inst. Int.	272 Affiliate			ALCO DESCRIPTION OF THE PROPERTY OF THE PROPER	*proprietary*	*proprietary*	*proprietary*	*proprieta
- 1	(Days)	Non-272 Affiliates		啊。 医无足足 建苦奶油医医医生物 岩 医医多马氏性神经反射		-		-	-
-		Non-Affil, Carriers		A. 你可以我们你是特殊是特性更多的特别是是基础性的	建磷合物 化氯化	11.5			-
		272 Affiliate		Aleman and the contract of the	Name and the second second	26.0	19.0	18.4	21.3
- 1		Non-272 Affiliates					-		
		Non-Affil. Carriers				4.9		. .	-
1		272 Affiliate			THE RESERVE OF THE PARTY OF THE	14.4	8.7	12.2	7.1
- 1		Non-272 Affiliates			SUPPLEMENT SECUL	-		-	-
- ⊦		Non-Affil. Carriers			te di filiation, se di	31.5 23.4	38.3	15.0	45.0
- 1		272 Affiliate	44				23.4	22.2	32.4
	Deviation	Non-272 Affiliates				_		-	_
\rightarrow		Non-Affil, Carriers	t in the Carlo	机对多位指数经验通用的 动毛孢特的 法法法国指挥的		22.1	47.0	***	***
1		272 Affiliate	anticament - A		SERVICE PROPERTY AND INCOME.	16.8	22.1	12.4	16.6
- 1		Non-272 Affiliates			医骨髓性病 电电	_	-	••	
<u> </u>		Non-Affil. Carriers		The state of the s		60.5	-		-
		272 Affiliate	A Charles Con		The second second	00.5	21.0	9.5	
		Non-272 Affiliates	i y Millett i ka	热通器能力的标准的数据数据标准处理表现的表现的	排煙的 医海马氏剂	-	-		_
_		Non-Affil. Carriers			a alternative state of	44.5	40.4		-
,		272 Affiliate				44.0	12.1	10.8	
		Non-272 Affiliates		·利用的Ammer 1.050mm 在1.050mm (中国) (1.050mm)			-		
-		Non-Affil, Carriers	il (kuffil mus Assi)	。 中国的基础的一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的	建设设施设施 (1986)	-	-	-	-
		272 Affiliate		CANADA STRUBBER STOLEN BERTHAN STOLEN FRANKLISS SEIN STRUBBER STOLEN	ELECTRACIONES ASSOCIATIONS				
		Non-272 Affiliates				-	••	-	-
		Non-Affil. Carriers	100		er de la company d'hell	-	-		-

/erizor	- Acces	Services Install	led - 2001			PA (GTE)					•••
ervice	Measure	Customer	Jan-01	Feb-01 Mar-01	Apr-01 May-01	Jun-01 Jul-01	Aug-8t	Sep-01	Oct-01	Nov-01	Dec-01
50		272 Affiliate			STATE OF THE STATE	100		_		_	
		Non-272 Affiliates		THE REPORT OF THE RES				100.0	_	_	_
		Non-Affil. Carriers			erandere et Auna	医脱毛细胞 医多克兰氏镜	THE THE SECTION	94.9	91.9	92.3	100.0
\$1		272 Affiliate			The second second	Organica de la companio	activities of			-	
		Non-272 Affiliates	at the state of the	医乳腺 电多流压压 水晶矿	ta di Antonia di Antonia	trataes customeres e	August a Sugar	93.3	100.0	100.0	100.0
l l		Non-Affil. Carriers			化化化物 医异形细胞			83.9	79.4	91.2	91.4
33		272 Affiliate									
į.	Percent Met	Non-272 Affiliates	45 PH 515 PH	通訊 海巴萨 化液式凝塑物料	1. 电影响 1. 电电子电	医甲酰苯甲基甲基 医多形					_
1		Non-Affil. Carriers	THE SEA 21	外收多种的 化二乙烷酸 医电子放弃	2000年時期1月9日日期	斯 利 图 图 图 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4		100.0	100.0	100.0	
2n		272 Affiliate			selente de la company						
		Non-272 Affiliates						_		_	_
- 1		Non-Affi), Carriers		THE RESERVE OF THE PARTY OF THE PARTY.	1 TO	A STATE OF THE STA	Competition of	_	_	_	-

Notes:
1./ Dala Not Required for months shaded in grey
2./ Installation Data excludes CNRs.
3./ FG D Data Not Required for 2001.
4./ *** = standard deviation not defined

272 Biennial Audit Summary Template Installation Measures

					••	-	_	_			-	Non-Affil, Carriers		
	_	-				· -	-			_	-	setsilftA STS-noW	noitaivea	
		-	_	-			_			**		etsilitA STS	breamers	
								_				Non-Affil. Carriers]
-	_			_	-		-	-	_	-		sefsiffiA STS-noM	(Days)	Į.
-		_		••	-	_			-			TZ Affiliate	Jol Jeni gvA	ocu
	1.61	51	3.65	0.61	2.1	6.68	9.71	T.81	0.9€	20.4	£.8	Non-Affil. Carriers		
_	Ξ'		-	-	_	-	-	_	_	_		setsilith STS-noV	Devision	
		-	_	0.0		-	_				_	etsilitA STS	bashnet2	1
	0.75	8.51	0.04	31.3	91.5	0.74	0.81	40.3	2.84	7.85	0.61	Non-Affil Carriers		1
	-			-	••	-	_	-			_	SejeilithA STS-righ	(pske)	i i
		-	_	0.7		-	_	_				etsilitA STS	Avg Inst. Int.	620
13.3	9.41	13.3	7.81	<u> </u>	ğ.91	20.1	8.21	7.02	25.2	7.45	22.3	Non-Affil Carriers		
72'	Z.84	27.3	13.9	52.9	0.0	31.4	25.2	8.75	0.71	20.5	2.12	se)silitA SYS-noV	Devision	1
8.2		_			_	_	••		_	_	_	e)eiiii)A STS	bysbrusts	
6.71	0.71	16.2	20.6	2.91	22.0	\$5.0	8.52	7,12	23.6	2.92	9.0€	Non-Affil. Carriers		1
1 -2	€.84	45.2	€.65	7.05	0.7	1.69	21.6	7.04	14.6	8.94	0.21	aelsilītA STS-noM	(Days)	
0.81	-	_	_	_			-	-				eteilitA SYS	Joh Jani gvA	120
13.3	1.01	8.8	0.01	5.6	E.T1	9.8	9.8t	€.8	9.41	8.11	13.2	Non-Affil. Camera		
-	_	~		-	-	-	-		-	-	-	setsilātA STS-noM	Devision	· '
_		•••				••	-					SYS Affiliate	prepuess	
8,15	8.71	14.9	£.21	15.8	23.0	3.41	€.61	6.81	20.3	0.71	7.52	Non-Affil, Carriers		
	••	~	-	-			_	-	-	-	••	setsiiftA STS-noV	(Days)	ĺ
f		-					-					etsilîtA STS	Jul Jeni gvA	080
14.2	6.8	2.7	8,41	6.81	13.0	8.01	9.16	8.41	8.71	8.72	- 9.41	Non-Affil. Carriers		
8.4	-	0.0	-	0.0		5.2	9.4	13.5	8.8	4. 7	15.3	setsilifiA STS-noM	Devisson	
1.7			0.0	<i>L</i> <i>L</i>		***		£.4.3				elsilitA STS	Standard	
20.1	6.71	2,81	8,81	24.8	Þ.Tr	51.6	22.3	20.0	8.15	2.62	2.71	Non-Affil. Carriers	4-61	1
211	-	0.41	- .	0.7	-	0.81	8.01	₽ .91	12.4	6.81	20.6	setsiliftA STS-not/	(Days)	
0.24	42.0	18.0	0.7ê	29.0		0.6		13.1				eteilitA STS	Jini Jani gvA	<u>a 53</u>
"proprietary"	"proprietary"	*visieinqotq*	*yrebiiqoiq*	"proprietary"	"proprietary"	"visteirgord"	*ynsteirgord*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	Non-Affil. Carriers		1 .
proprietary	*proprietary*	*yroprietary*	*ynsieingorg*	"proprietary"	"proprietary"	"proprietary"	*ynsteingorg*	*ynsJehqong*	*proprietary*	*proprietary*	"proprietary"	setsilitA STS-noM		1
yrephdotq	*proprietary*	*ynsteingong*	*proprietary*	"proprietary"	*Yrebeitqotq*	*proprietary*	*proprietary*	Proprietary*	*proprietary*	"proprietary"	*proprietary*	eleilitA STS		OCP
yretenqorq	*yroprietary*	*yroprietary*	*yrsprietary*	*proprietary*	*proprietary*	proprietary	*proprietary*	*yresengorg*	"proprietary"	*proprietary*	*visionqoiq*	Non-Affil. Carriers		1
"proprietary"	*proprietary*	*yrspiiqono*	"proprietary"	"proprietary"	*yrsprietary*	*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary*	"ynspherary"	setsilffA STS-not/		i
proprietary	"proprietary"	"proprietary"	*yrsteingong*	*proprietary*	*yıstehqorq*	*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*ynsteingong*	eteilitA STS		ESO
visteinqorq	"yrstengorg"	"proprietary"	"proprietary"	*proprietary*	"proprietary"	"proprietary"	"yrejeingorg"	"ynsteingorg"	*proprietary*	*yrsteingong*	*visiehqoiq*	Non-Affil, Carriers	semuloV sebnO	j .
"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*yrsphiotay*	*proprietary*	*yrsprietary*	*proprietary*	*proprietary*	"proprietary"	setsilitA STS-noN		
proprietary	*proprietary*	*yrspiiqoiq*	*yrsteirqorq*	*proprietary*	"yreseirqorq"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*yroprietary*	etsilitA SYS		180
	proprietary"	proprietary*	"proprietary"	"proprietary"	"proprietary"	"proprietary"	*proprietary*	*yrsprietary*	"proprietary"	"proprietary"	*yrsprietary*	Mon-Affil. Carriers		
yısteinqorq	"vreteingorg"	*unctolingond*							proprietary"	"proprietary"	"Vietenqong"			
"vnsteingorg" "vnsteingorg"	*proprietary*	*proprietary*	*proprietary*	"yneteingorg"	*proprietary*	*yrsprietary*	*proprietary*	*yroprietary*				aetsilftA STS-noV		
				"proprietary" "proprietary"	*proprietary*	proprietary*	*proprietary*	,broprietary	,bropnetary	*Yısıəndoid	*proprietary*	elsiimA STS		0\$0
"proprietary"	*proprietary*	*proprietary*	"proprietary"	"Yneserietary" "Yneserietary" "Yneserietary"	*proprietary*	proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	Non-Affil. Camers 272 Affiliate		0\$0
proprietary	"proprietary" "proprietary"	"yroprietary" "yroprietary"	*proprietary* *proprietary*	"proprietary" "proprietary"	proprietary*	"proprietary" "proprietary" "proprietary"	"proprietary" "proprietary" "proprietary"	*yresehqorq* *yresehqorq* *yresenqorq*	proprietary* *proprietary* *proprietary*	*proprietary* *proprietary*	"proprietary" "proprietary" "yrisiendord"	Von-STS Affiliates Non-Affil Camers STS Affiliate		
proprietary *proprietary* *proprietary*	proprietary*	"proprietary" "proprietary" "proprietary"	*proprietary* *proprietary* *proprietary*	"proprietary" "proprietary" "proprietary" "proprietary" "proprietary" "yrightoproprietary"	*proprietary*	proprietary*	*proprietary*	"Ynstehqorq" "Ynstehqorq" "Ynstehqorq" "Ynstehqorq"	*proprietary*	"proprietary" "proprietary" "proprietary" "proprietary"	"proprietary" "proprietary" "proprietary" "proprietary"	272 Affiliate Non-272 Affiliates Non-Affil Carriers 272 Affiliate	_	0.94
"proprietary" "proprietary" "proprietary" "proprietary"	"proprietary" "proprietary" "proprietary" "yrspingorg"	"proprietary" "proprietary" "proprietary" "proprietary"	*proprietary* *proprietary* *proprietary* *proprietary*	"Visieingorg" "Visieingorg" "Visieingorg" "Visieingorg"	proprietary*	"proprietary" "proprietary" "proprietary"	"proprietary" "proprietary" "proprietary"	*yresehqorq* *yresehqorq* *yresenqorq*	proprietary* *proprietary* *proprietary*	*proprietary* *proprietary*	SO-net "Ynstehdorg" "Ynstehdorg" "Ynstehdorg" "Ynstehdorg"	Von-STS Affiliates Non-Affil Camers STS Affiliate	Measure	Service

	1 Access	Services Install	ed 2002						PA (GTE)			•		
ervice	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
GD		272 Affiliate				100.0		100.0		100.0	100.0	100.0	0.0	100.0
		Non-272 Affiliates	84.2	90.9	81.0	78.1	91,7	33.3	_	100.0	-	100.0	-	100.0
		Non-Affil. Carriers	87.0	85.5	85.4	74.5	90.2	98.0	99.2	96.6	98.7	91.7	91.7	98.6
S0		272 Affiliate			-	-	_				_	**		
		Non-272 Affiliates			_		_	-	_	-		_		_
		Non-Affil Carriers	78.1	84.6	81.3	96.0	94.7	100.0	98.3	77.8	89.3	95.2	79.2	87.0
51		272 Affiliate	_								**			50.0
		Non-272 Affiliates	100.0	50.0	88.9	71.4	84.2	66.7	100.0	100.0	100.0	90.0	100.0	-
1	Percent Met	Non-Affil. Carriers	. 77.7	83.3	78.0	84.5	84.1	81.9	78.6	83.1	86.1	85.9	91.4	86.0
33		272 Affitiate		_		_	-			100.0	**			
		Non-272 Affiliates	_	-	_	-	_	-	_			_	-	_
		Non-Affil. Carriers	100.0	71.4	80.0	33.3	100.0	33.3	50.0	66.7	50.0	100.0	66.7	_
Cn		272 Affiliate		_	***	_		_		_				
l l		Non-272 Affiliates	-	-	_	_		-	-	-		_		
ľ		Non-Affil, Carriers	_	••	_		_		_					

Notes:
1/ Data Not Required for months shaded in grey
2/ Installation Data excludes CNRs.
3/ FG D Data Not Required for 2001.
4/*** = standard deviation not defined

272 Biennial Audit Summary Template Repair Measures

ervice	Measure	Customer	1 PA (GTE)				
SO I	INCASUIO	272 Affiliate		Sep-01	Oct-01	Nov-01	Dec-01
1		Non-272 Affiliates		"proprietary"	"proprietary"	*proprietary*	*proprietar
- i		Non-Affil. Carriers		*proprietary*	"proprietary"	*proprietary*	*proprietar
S1		272 Affiliate		"proprietary"	*proprietary*	"proprietary"	*proprietar
~		Non-272 Affiliates		*proprietary*	*proprietary*	*proprietary*	*proprietar
- 1		Non-Affil. Carriers		*proprietary*	*proprietary*	"proprietary"	*proprietar
53		272 Affiliate		"proprietary"	*proprietary*	*proprietary*	*proprieta:
	Trouble Tickets	Non-272 Affiliates		proprietary	*proprietary*	"proprietary"	*proprieta:
- 1	FIGURE (FORIOR	Non-Affil. Carriers		"proprietary"	"proprietary"	*proprietary*	*proprieta:
Cn		272 Affitiate		proprietary*	*proprietary*	*proprietary*	*proprietar
~".		Non-272 Affiliates		'proprietary'	*proprietary*	"proprietary"	*proprietar
		Non-Affil. Carriers		proprietary*	"proprietary"	*proprietary*	*proprietar
so +	Avg Repair Int.	272 Affitiate	是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个	'proprietary"	"proprietary"	*proprietary*	*proprietar
١ "		Non-272 Affiliates			••	-	
1	(i KOGIS)	Non-Affil Carriers			-	-	_
t	Standard	272 Affiliate		2.7	4.5	2.6	4.2
	-	Non-272 Affiliates			-		
		Non-Affil. Carriers			-	-	_
31		272 Affiliate	our senters, what will be applied on the control of	2.2	5.3	2.6	4.2
ľ	(Hours)	Non-272 Affiliates			••	-	
1		Non-Affil, Carriers		3.2 3.5	1.3	1.1	6.4
Γ	Standard	272 Affiliate		3.5	4.6	4.7	4.5
j	Deviation	Non-272 Affiliates		3.9	-	_	
		Non-Affil, Carriers		3.5	1.2 5.3	0.6 8.8	0.6
53		272 Affiliate		3.3	5.5	0.8	3.9
ſ		Non-272 Affiliates		Ξ	_	_	_
<u> </u>		Non-Affil, Carriers		3.7	_	_	0.5
		272 Affiliate					0.0
		Non-272 Affiliates				_	
_		Non-Affil, Carriers	是一种,我们就是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个	***		-	•••
'n		272 Affiliate		_			
		Non-272 Affiliates		_	_	_	
-		Non-Affil, Carriers	· · · · · · · · · · · · · · · · · · ·	_	_	_	_
		272 Affiliate					
I		Non-272 Affiliates		_	_	_	_
		Non-Affil, Carriers		_			-

Notes:

1./ Data Not Required for months shaded in grey.

2./ FG D Data Not Required for 2001.

3./ *** = standard deviation not defined

272 Biennial Audit Summary Template Repair Measures

ervice	Measure	s Services 200 Customer	Jan-02	F-1-00	11 60				PA (GTE)			_	•	
G D	Measure	272 Affiliate		Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
٠,			*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta
		Non-272 Affiliates	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	"proprietary"	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprieta
SO		Non-Affil, Carriers	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprieta
,30		272 Affiliate	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprieta
		Non-272 Affitiates	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprieta
151		Non-Affil, Carriers	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprieta
S1		272 Affiliate	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprieta
- 1	·	Non-272 Affiliates	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	"proprietary"	"proprietary"	"proprietary"	*proprietary*	*propriet:
	Trouble Tickets	Non-Affil. Carriers	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta
S3		272 Affiliate	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	
- 1		Non-272 Affiliates	*proprietary*	*proprietary*	*proprietary*	"proprietary"	"proprietary"	"proprietary"	*proprietary*	*proprietary*	"proprietary"	"proprietary"		*proprieta
		Non-Affil. Carriers	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*		*proprietary*	*proprieta
Cn		272 Affiliate	*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*		*proprietary*	*proprietary*	*proprieta
J		Non-272 Affiliates	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*		*proprietary*	proprietary*	*proprietary*	*proprieta
1		Non-Affil, Carriers	proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*		*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta
GD	Avg Repair Int.	272 Affiliate		разричения у	p. opriotary	proprietary 	proprietary	brobilerary.	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta
ſ	(Hours)	Non-272 Affiliates	_		4.7	14.3	-			-	_	-		••
	4	Non-Affil. Carriers	140.0	11.3	1.3	2.4	42.7		<i>-</i>		••	-	-	3.6
ı	Standard	272 Affiliate	-				13.7	5.2	8.0	7.6	3.1	37.4	<u>6.5</u>	29.0
- 1	Deviation	Non-272 Affiliates	_		***			-	-	••	_	_	-	
- 1		Non-Affil, Carriers	439.5	16.7	***	1,1	16.4	-			~	-	-	***
S0	Avg Repair Int.	272 Affiliate		10.7				4.9	4.1	9.5	3.0	97.7	12.3	54.9
	(Hours)	Non-272 Affiliates	1.6		_		_		**	_	-	-	-	
	(********	Non-Affil, Carriers	2.2	2.7	3.0	3.3	-				-	_	_	-
Г	Standard	272 Affiliate					3.5	3.1	3.2	3.7	3.0	2.4	3.9	4.8
- 1	Deviation	Non-272 Affiliates	***	_			-	-	-			••	_	
- 1		Non-Affil. Carriers	1.7	1.7	2.8	4.0	_ 2.7	~-	- .	-	-			-
S1 1	Avg Repair Int.	272 Affiliate		- 1.7				3.7	2.8	2.8	2.6	1.6	4.0	6.6
- 1	(Hours)	Non-272 Affiliates	16.1	_	2.9		-		-		-	-	_	
ı	(,,,,,,,,,	Non-Affil, Carriers	4.2	4.1	3.8	2.6	2.9	5.2	6.5	3.4	2.5	7.1	4.9	0.8
ı	Standard	272 Affiliate		- 7.1	3.0	4.0	3.4	3.4	5.4	4.0	4.2	3.3	3.9	6.1
	Deviation	Non-272 Affiliates	13.5			_			_		••	-		
ſ		Non-Affil. Carriers	5.8	 7.8	1.9	2.5	1.2	3.8	7.3	3.9	1.9	5.8	4.5	9.9
S3		272 Affiliate	<u> </u>		3.3	7.4	3.3	3.2	9.4	4.4	4.1	4.5	3.1	9.1
~~ I	(Hours)	Non-272 Affiliates		-		-		-	-	-		-	14.5	
- 1	,	Non-Affil. Carriers	-		-	-		_		-	_	6.5	_	_
⊢		272 Affiliate						-	2.1	4.7	0.9		4.1	3.0
- 1			_	-		-		-	_				phe	
		Non-272 Affiliates	-	••	-	-	-	-	_		-	249	_	_
Cn		Non-Affil Carriers							1.8_	2.2	***		***	***
٠ı.		272 Affiliate	-	-		_	-	-		-				
- 1	(Hours)	Non-272 Affiliates	-	••			-	_	-		-	_	_	_
 	State of the	Non-Affil. Carriers			in .					_	_	-	-	_
- 1		272 Affiliate					_		-					
ſ		Non-272 Affiliates	-	_		_	_	-	_	_	••			
		Non-Affil. Carriers	-		_	_	-	_			-	-	-	

Notes:
1./ Data Not Required for months shaded in grey.
2./ FG D Data Not Required for 2001.
3./ *** = standard deviation not defined

VERIZON PENNSYLVANIA (fGTE) 272 AUDIT REPORT - 2001 PIC INTERVALS

		SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	*Proprietary*	"Proprietary"	*Proprietary*	*Proprietary*
	PERCENT	_100.00%	100.00%	100.00%	100.00%
NON-AFFILIATES	RECORDS	*Proprietary*	"Proprietary"	*Proprietary*	*Proprietary*
	PERCENT	100.00%	100.00%	100.00%	100.00%

NOTES:

1. This report represents data showing the Percent of Orders processed within a 24 hour period for carrier initiated files sent to Verizon by the Top 7 Long Distance carriers. This includes Verizon long distance carriers (272 Affiliates) and the other Top 6 carriers represented by the term Non-Affiliate. The "Percent of Orders" is defined as "the date in which the processed order is sent to the carrier" minus "the time the request was processed by SS". Intervals are measured in percentages.

VERIZON PENNSYLVANIA (fGTE) 272 AUDIT REPORT - 2002 PIC INTERVALS

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES RECORDS		*Proprietary*		*Proprietary*	"Proprietary"							
PERCENT	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	94.44%	100.00%	100.00%	100.00%	100.00%	100.00%
NON-AFFILIATES RECORDS			*Proprietary*									
PERCENT	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

NOTES:

^{1.} This report represents data showing the Percent of Orders processed within a 24 hour period for carrier initiated files sent to Verizon by the Top 7 Long Distance carriers. This includes Verizon long distance carriers (272 Affiliates) and the other Top 6 carriers represented by the term Non-Affiliate. The "Percent of Orders" is defined as "the date in which the processed order is sent to the carrier" minus "the time the request was processed by SS". Intervals are measured in percentages.

272 Biennial Audit Summary Template FOC Measure

Service	Customer	Measure	Jan-02 Feb-02	Mar-02	2 Apr-02	May-02	Jun-02	RI Jul-02	A				
S0	272 Affiliate	Orders	10 4 1 1 2 4 1 4 1 1 4 1 1 1 1 1 1 1 1 1 1	mai oz	*proprietary		*proprieta		Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
		FOC Interval	definition of the second	_	1.0	_	propried	ary.	*propri	-	*prop	rietary*	
	ļ	Standard Deviation	come mentions	_	***	-	~	_	-	2.0	-	-	1.5
	Non-272 Affiliates	Orders	e42.14.45		*proprietary		*nzanulata						0.7
		FOC Interval	を変われません。	_	proprietary		*proprieta	iry ⁻	*propri	etary*	*prop	rietary*	
		Standard Deviation	Application of the second	_		-			-	-	-		-
	Non-Affil. Carriers	Orders			*proprietary		*						
		FOC Interval		1.9	1.9		*proprieta	_	*propri	-		rietary*	
	}	Standard Deviation		2.3	2.4	2.0	1.4	1.4	1.0	1.7	1.9	1.8	1.9
1	272 Affiliate	Orders		2.3		1.4	0.9	1.4	1.0	2.7	2.1	1.4	1.6
		FOC interval	A Supplement of the	1.0	*proprietary		*proprieta	гу*	*propri	etary*	*ргорг	rietary*	
		Standard Deviation	the parties of the second	1.U ***		2.0	1.0	-	-	0.3	1.0	1.3	0.7
	Non-272 Affiliates	Orders					0.0			0.6	1.4	1.2	0.6
		FOC Interval		40.0	*proprietary		*proprieta		*proprie	etary*	*ргорг	rletary*	
		Standard Deviation	· 自動學 (2)	13.3	2.5	1.0	-	2.0	1.3	3.0	0.1	8.7	
		Orders	atorials called the desire	13.8	2.1	***		0.0	1.0	1.0	0.4	15.9	-
		FOC Interval			*proprietary		*proprieta		*proprie	tary*	*propr	ietary*	
		Standard Deviation		2.0	3.8	1.5	2.4	2.1	1.2	1.3	1.9	2.1	1.3
3	272 Affiliate	Orders	Carlotte Market Control	2.5	4.7	1.9	7.4	2.6	4.0	1.3	6.9	4.1	2.3
,		FOC Interval	ners of humans		*proprietary		*proprieta	гу*	*proprie	tary*	*propri	ietarv*	
				-	-	-	-	-		_		1.0	
		Standard Deviation				-		-	-	_	_	***	_
ļ		Orders	Selfent de la traction de la constant de la constan		*proprietary		*proprieta:	у*	*proprie	tarv*	*propri	ietary*	
		FOC Interval	+5ng 5215 (6) 2 (6)	4.0		-	_		_		3.0	_	
ļ		Standard Deviation	(新版版 A) 機関 (1)	***		_		_	-		***	_	_
- [Orders	电影电影电影		*proprietary		*proprietar	v*	*proprie	tarv*	*propri	etanı*	
		FOC Interval		3.0	3.8	3.0	12.5	1.4	1.7	3.0	0.0	otal y	1.3
		Standard Deviation	A CONTRACTOR OF CONTRACTOR	2.4	3.3	3.1	17.7	1.1	0.8	2.8	***	_	1.3 0.5
י ק		Orders			*proprietary		*proprietar		*proprie		*propri	otom/t	0.5
ŀ		FOC Interval				_	-	' _		- -	propri	Blary	
ļ		Standard Deviation	A CHARLES (ASSAULT)	-	-		<u></u>	_		_	_	_	-
- 1		Orders	均能品值的指数 明報		proprietary		*proprietar	v*	*propriet	tary*	*propel		 -
ļ		FOC Interval	《高語·新聞》	-	· · _ •		-	,	- Proprie	iai y	*propri	atary"	
		Standard Deviation	Control of the Control		_			-	_	-	-	-	-
Į,		Orders			proprietary		*proprietar	·*	*nronri-4		*	-	
- 1	ļí	FOC Interval	1987 (27,000)	-		_	- Proprietar	,	*propriet	aiy"	*proprie	≱ tагу*	
		Standard Deviation	metal a spending of	_	_		-	_		-	-	_	-

^{1./} Data Not Required for months shaded in grey.2./ *** = standard deviation not defined

	_		_		δ				_		C S				_		DS1		_	_	_		DSO						3		5	3	_	DS3			DS1			DSO			FG D	Service	Veriz
	Deviation	Standard		(Days)	Avg Inst. Int.		Deviation	Standard		(Days)	Avg inst. Int.		Deviation	Standard		(Days)	Avg Inst. Int.		Deviation	Standard		(Days)	Avg Inst. Ind.		Deviation	Standard	(augu)	(Days)	Aria land Sad						Order Volumes									Measure	on Acces
Non-Affil. Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil, Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil, Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil. Carriers	Non-272 Amuates	2/2 Amuate	Non-Ami, Camers	Non-272 Affiliates	272 Affiliate	Non-Affil. Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil. Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil. Carners	Non-272 Affiliates	272 Affiliate	Non-Affil. Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil, Carriers	Non-272 Affiliates	OTO ARTISTS	Non-2/2 Amuates	2/2 Amiliate	Non-Affil. Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil. Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil. Carriers	Non-272 Affiliates	272 Affiliate	Non-Affil, Carriers	Non-272 Affiliates	272 Affiliate	Customer	Verizon Access Services Installed 2002
		の とは ののでは はない はいかい	The second secon	10000000000000000000000000000000000000		· · · · · · · · · · · · · · · · · · ·			The state of the s						The second secon			20 TO 100 May		· · · · · · · · · · · · · · · · · · ·	THE PERSON NAMED IN COLUMN NAM			西京 有門 医阴道性			· 野田田田田田田田田田田田田田田田田田田田田田田田田田田田田田田田田田田田田		The second secon	「	Company of the second		おおけるとははないので		the state of the s		· · · · · · · · · · · · · · · · · · ·				· · · · · · · · · · · · · · · · · · ·		1000年1100年1100日	190-02 "Sales ap.02"	lled 2002
	:	I	,	1	1	3.5	1	1	25.5	. 1	ı	15.3	10.3	:	24.9	26.3	18.0	12,1		1	12.6	1	I	60.4	I	0.5	50.5	1 2	proprietary	-proprietary	proprietary	"proprietary"	proprietary.	"proprietary"	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	Mar-02	
	:	ı	:	1			:	1		19.0	1	19.7	19.7	1	25.2	26.0	:	4.6	:	:	11.8	1	7.0	4.9	ı	t	12.5	1 1	proprietary	proprietary.	proprietary"	proprietary"	*proprietary*	*proprietary*	proprietary*	*proprietary*	*proprietary*	*proprietary*	proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	Apr-02	
-	,	ı	1	ı	:	0.7	ı	1	17.5	:	1	22.2	:	t	30.5	3.0	1	4.0	:	1	10.9	1	1	:	1	:		۱ :	proprietary	Yesendord.	proprietary	proprietary	"proprietary"	"proprietary"	proprietary*	proprietary*	proprietary*	*proprietary*	"proprietary"	proprietary*	"proprietary"	*proprietary*	*proprietary*	May-02	
	:	1	1	t	1	:	:	1	21.0	ı	ı	23.0	1	:	30.6	:	7.0	4.3	. !	1	10.6	1	1	ŧ	1		:	1 1	proprietary	-Versendond	proprietary"	proprietary.	*proprietary*	proprietary	proprietary	*proprietary*	*proprietary*	*proprietary*	*proprietary*	proprietary*	*proprietary*	*proprietary*	*proprietary*	Jun-02	
1	:	1	;	ı	:	:	ı	1	:	ı	1	18.9	:	ı	28.2	1	ı	7.2	1	1.	14.2	1	1	:	ı	1	24.0	1 1	proprietary	proprietary	"proprietary"	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	Jul-02	20
	:	1	,	1	:	29.6	ı	1	39.0	ı	1	7.9.7	0.0	1	31.1	18.0	1	6.6	1	1	11.9	1	1	15.6	1	,	39.0	1	propiletary	Proprietary.		proprietary	"proprietary"			*proprietary*	*proprietary*				"proprietary"	*proprietary*	*proprietary*	Aug-02	
 - 		1		ı	:	**	:	1	15.0	t	ı	17.3	8.8	1	27.0	28.7	ı	7.2	:	1	11.6	1	1	10.1	ı	1	23.3)	proprietary	proprietary	proprietary	proprietary.	proprietary.	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	Sep-02	
																														proprietary"			proprietary	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	"proprietary"	*proprietary*	"proprietary"	Oct-02	
																																	"proprietary"	ı	١.	١.		proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	Nov-02	
		1	1	,			:	1	1	1	'	13.1	1	9.8	23.8	1	26.7	9.0	1	ı	12.2	1	1	11.2	1	***	21.6	‡	proprietary	"proprietary"	"proprietary"	proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	Dec-02	

Verizo	n Acces	Services Instal	ed 2002					RI					
өлүісе	Measure		Feb.02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
GĎ		272 Affiliate	Section and the second	100.0		~-	_	_				100.0	100.0
1		Non-272 Affiliates	CONTRACTOR OF THE PARTY OF THE	-		-		-	-	-	-	_	_
1		Non-Affil, Carriers	加加斯斯 尔斯特里特特有	83.3	100.0	-		100.0	100.0	100.0	100.0	100.0	100.0
S0		272 Affiliate	M TEST STORES		100.0		_				100.0		
		Non-272 Affiliates	经工事的现在分词 经收益 经收益额	_	_	-	-	-	_	_	_	-	_
- 1		Non-Affil. Carriers	化凝糊 医脓性肠肠	100.0	100.0	94.4	100.0	98.5	96.7	92.3	96.8	100.0	92.3
S1		272 Affiliate		100.0			100.0				100.0		100.0
		Non-272 Affiliates		100.0	75.0	100.0	_	_	100.0	100.0	100.0	100.0	_
	Percent Met	Non-Affil, Carriers		99.3	98.6	96.4	97.7	98.1	96.0	96.2	97.7	98.0	98.3
S3		272 Affiliate		_	_	-					_	_	
- 1		Non-272 Affiliates		-	100.0	-			-		-		
- 1		Non-Affil, Carriers	THE PART PROPERTY ST	100.0		100.0	100.0	_	66.7	100.0	100.0	100.0	_
Cn		272 Affiliate			_	-							
- 1		Non-272 Affiliates		_			-		_	_	-	_	-
		Non-Affil, Carriers	CHAILER BARRETT GARRE		_	_				-	-	-	

Notes:
1./ Data Not Required for months shaded in grey
2./ Installation Data excludes CNRs.
3./ *** = standard deviation not defined

272 Biennial Audit Summary Templat Repair Measures

		Services 2002						RI					
ervice G D	Measure		Van (12	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-0
ן שי		272 Affiliate	建筑是有一种的现象	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	proprie
ı		Non-272 Affiliates	Harrist and the second state of	"proprietary"	proprie								
 -		Non-Affil. Carriers	PROPERTY AND ADDRESS OF THE PARTY OF THE PAR	*proprietary*	*proprie								
30		272 Affiliate	空間医生产性 報告 假是	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	proprietary*	proprie
- 1		Non-272 Affiliates	与1000年 5000 000年	*proprietary*	proprietary*	*proprie							
		Non-Affil. Carriers	用作的研究中心中等所以由于	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*propri
\$1		272 Affiliate	Manager was a distance.	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	
- 1		Non-272 Affiliates		*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	propri
	Trouble Tickets	Non-Affil. Carriers	CHARLES CHARLES	"proprietary"	"proprietary"	*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary	*proprietary*		propri
33		272 Affiliate	KINANTAN SE EL PARENTAN	*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	*proprietary*	propri
		Non-272 Affiliates	ARCHIGADO CAS REGISTA	"proprietary"	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	*proprietary*		proprietary*	*propri
		Non-Affil. Carriers	管理器操作了基金是国际 第	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*		*proprietary*	proprietary	propri
'n		272 Affiliate	Marking the second of the	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*		*proprietary*	*proprietary*	*proprietary*	propri
- 1		Non-272 Affiliates	生物學 经基础 医二氏病 医二氏病 医二氏病 医二氏病 医二氏病 医二氏病 医二氏病 医二氏病	*proprietary*	"proprietary"	*proprietary*	*proprietary*		*proprietary*	*proprietary*	*proprietary*	*proprietary*	*propri
_ i		Non-Affil, Carriers	· 通信的 14 · 4 · 4 · 6 · 6 · 6 · 6 · 6 · 6 · 6 ·	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary	"proprietary"	proprietary*	*propri
D	Avg Repair Int.	272 Affillate	A ESTRUMENTAL DE LOS REPORTES	proprietary	Proprietary	proprietary	1.2	*proprietary*	*proprietary*	*proprietary	*proprietary*	proprietary*	*propri
- 1	(Hours)	Non-272 Affillates		_			1.2	_	-	_	-	1.2	5.
		Non-Affil. Carriers			_	-	-	-	-	-	-	-	-
F	Standard	272 Affiliate	CHARGE CONTRACTOR OF THE CONTRACTOR OF T			2.7		3.3		3.4	-	_	-
- 1	Deviation	Non-272 Affillates		-	-	-	0.2	-	-		-	***	7.
- 1	20112411	Non-Affil, Carriers	THE CHIEF CHIEF CONTROL OF THE	-	-		-	-	-	-	_	-	_
1	Avg Repair Int.	272 Affiliate	CONTRACTOR OF THE PROPERTY OF					2.3		***	_	-	_
1	(Hours)	Non-272 Affiliates		-	-	-	-	-					6.
ı	(Hours)	Non-Affil. Carriers		-	-	-	-	-	-	_	_	-	-
_ h	Standard	272 Affiliate	A CONTRACTOR OF THE PARTY OF TH	3.6	4.5	3.5	6.8	3.9	2.5	4.3	4.3	3.5	4.
- 1	Deviation	Non-272 Affiliates	等的现在分词 医动物性动物		-	-	-						- ::
- [Deviduoji	Non-Affil. Carriers	中華的新聞書作為此時代	-		-	-	-	-	_	_	-	
, 	Avg Repair int.	272 Affiliate	PER SECURIOR PROPERTY AND ADDRESS OF THE PERSON NAMED IN COLUMN TO PER	3.5	5.4	3.6	7.9	4.6	3.1	3.5	7.0	3.8	4.0
'	(Hours)		HERMAN BURGASTA	_	-	0.5	-	-		_			
- 1	(Hours)	Non-272 Affiliates		5.8	3.5	11.7	7.3	3.4	3.3	4.9	4.4	9.0	2.5
- F	Standard	Non-Affil, Carriers # 272 Affiliate	The state of the s	5.0	4.5	4.4	6.0	3.7	4.6	4.6	4.9	6.4	3.4
- 1	Deviation	200	entiment in the second	_	-	***	-	-	_				
- 1	Deviation	Non-272 Affiliates	伊拉萨伊亚亚一种加州	3.5	5.0	12.6	6.9	2.6	3.0	2.3	0.4	12.8	2.0
-	Avo Repair int.	Non-Affit. Carriers 272 Affiliate	THE SHIP STOP STREET, SHIPPING	6.9	4.9	4.2	6.9	3.5	4.6	4.5	3.8	6.4	4.2
'			建筑是10年,大学工作等,其 创一	-	-	_	_	_	-				7.4
- [(Hours)	Non-272 Affiliates	SIGNATURE AND STREET	-	-	-	-	3.2	_	_	-	_	_
-	Ctandard	Non-Affil, Carriers	A 1991 A	1.4				4.7	-	1.1	0.9	_	_
- [272 Affillate		-	-	-					-	-	
- 1	Deviation	Non-272 Affiliates	· 斯斯特斯 李斯斯克里斯斯	-	-	-	_	***		-	_		
-+	Ave Describites	Non-Affil. Carriers					-	***	_	***	***	_	_
1	Avg Repair Int.	272 Affiliate					_						
i	(Hours)	Non-272 Affiliates		-	-	-	-	-	-	_	_	_	
⊢		Non-Affil. Carriers		_	••		_	_	_	_	0.0	-	_
- 1	Standard	272 Affiliate	SHIP TO SHIP THE PARTY OF THE P	-							- 0.0		
- 1		Non-272 Affiliates		••	_	-	_	_	_	_		-	••
- 1		Non-Affil, Carriers	中国4月17、田村中国	_	_	_	_	-	_	-		_	-

Notes:

1./ Data Not Required for months shaded in grey

2./ *** = standard deviation not defined

VERIZON RHODE ISLAND 272 AUDIT REPORT - 2002 PIC INTERVALS

		MAR	AP	MAY	JUN	JÚL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	*Proprietary*									
	INTERVAL	0:47	0:30	2:39	18:34	1:38	2:18	2:03	3:12	1:01	1:01
	STD. DEV.	0.5	0.1	4.4	6.0	1.7	2.3	1.9	1.5	1.9	1.6
NON-AFFILIATES	RECORDS	*Proprietary*									
	INTERVAL	3:56	2:10	2:50	2:42	3:59	2:58	2:26	1:57	1:55	2:45
	STD. DEV.	7.7	_ 2.1	2.6	3.0_	6.2	2.7	2.2	1.8	1.9	2.4

NOTES:

^{1.} This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This includes Verizon long distance carriers(272 Affiliates) and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch " minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

272 Biennial Audit Summary Template FOC Measure

	- FOC Results D							VT					
ervice	Customer	Measure	Jan-02 Feb-02	Mar-02	Apr-02		Jun-02		Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
S0	272 Affiliate	Orders		100 pd 5 d 5 d 5 d 5 d 5 d 5 d 5 d 5 d 5 d		*proprietary		*proprietary		*proprieta	ry*	proprieta	ary*
		FOC Interval	建型型型型	阿斯特斯		 .		-	~		-	-	-
		Standard Deviation	The Mortal Agency And				-				-	-	-
	Non-272 Affiliates	Orders				*proprietary		*proprietary		*proprieta	гу*	*proprieta	ary*
		FOC Interval				-	-	-		-	-	-	-
		Standard Deviation	這種時話時間對京都									_	
	Non-Affil. Carriers	Orders	. 电解电路操作器	建设的 4		*proprietary		*proprietary		*proprieta	ry*	*proprieta	ary*
		FOC Interval	。 		2.1	1.3	1.2	1.5	1.1	1.3	1.4	3.1	1.0
		Standard Deviation	自編輯 医整路机 建		1.2	1.1	1.0	1.1	0.9	8.0	1.6	3.0	1.3
\$1	272 Affiliate	Orders	"我们的是国际企业			*proprietary		*proprietary		*proprieta	у*	*proprieta	ary*
		FOC Interval	持能性數學多數	新傳播	-	-	-	-	-	_	_	-	· _
		Standard Deviation	中国的中国的				-	-	-	-	-		_
	Non-272 Affiliates	Orders	Sales to see the seed			*proprietary		*proprietary		*proprietar	γ*	*proprieta	ırv*
		FOC Interval			-	0.0	2.4	0.0	1.5	2.0	0.8	2.5	10.0
		Standard Deviation	了新数量和联合的	経算を		***	2.0	***	0.7	1.6	8.0	0.7	***
	Non-Affil. Carriers	Orders				*proprietary		*proprietary		*proprietar	v*	*proprieta	ırv*
		FOC Interval			1.8	2.3	0.9	2.4	1.2	0.8	2.1	1.8	1.9
		Standard Deviation	阿斯拉州岛加州		2.0	4.6	0.9	8.5	1.8	1.0	5.0	2.3	5.2
3	272 Affiliate	Orders			_	*proprietary		*proprietary		*proprietar	v*	*proprieta	
		FOC Interval			-	· · -	-		_	-	, _	-	
		Standard Deviation	是實際的學典的學		-	-		_	-	_	-		
		Orders				*proprietary		*ргоргіеtary	. "	*proprietar	v*	*proprieta	rv*
		FOC Interval	建筑的			_	_		-	-	' _	-	·· <i>,</i>
		Standard Deviation	- 國際學院的公司			_	_	_	_		-		_
	Non-Affil. Carriers	Orders	and higher standards on the			*proprietary	-	*proprietary		*proprietar	v*	*proprieta	rv*
		FOC Interval	经验证证明的	生物 2	0.0	3.0	3.0	1.0	1.5	1.0	3.0	proprieta	2.8
		Standard Deviation	· 新聞理學學學		0.0	0.0	***	0.0	0.7	***	0.0	_	1.3
)n	272 Affiliate	Orders				*proprietary		*proprietary		*proprietar		*proprieta	
		FOC Interval			_	-		-	_		,	proprieta	.,
		Standard Deviation			_	_	_	_	_		_	_	_
- 1	Non-272 Affiliates	Orders				*proprietary		*proprietary		*proprietar	v*	*proprieta	
		FOC Interval			_				_	proprietar,	, 	proprieta	y
ł		Standard Deviation			_	_	_	_	_	_	_	-	-
		Orders	A WELL BY THE LEE		-	*proprietary		*proprietary		*proprietar	*	*proprieta	-
- 1		FOC Interval	企業的關係的關係的			propriotally		propriotary	_	proprietar	,	proprietai	y
		Standard Deviation	多期间面间温度	11 1 2 2 2 2 2	_	_	_	_	_	-	_	_	-

Notes:

^{1./} Data Not Required for months shaded in grey.2./ *** = standard deviation not defined

Service	Measure	s Services Insta	EXISTED PARTY CARREST CARREST CARREST CONTRACT C				VT					
GD	ividasul 8	272 Affiliate	Mark March 1 (1997)	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02		
~ .			(a) (2) (2) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*		Nov-02	Dec-02
		Non-272 Affiliates	网络拉斯斯特斯拉特斯特斯斯 第	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*		"proprietary"	"proprietary"	proprieta
so		Non-Affil. Carriers	the state of the s	*proprietary*	"proprietary"	*proprietary*	*proprietary*		*proprietary*	*proprietary*	"proprietary"	*proprieta
/SU		272 Affiliate		*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprieta
i		Non-272 Affiliates	A. 新聞 · · · · · · · · · · · · · · · · · ·	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta
إ		Non-Affil, Carriers	The state of the s	*proprietary*	*proprietary*	"proprietary"		*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprieta
S1]		272 Affiliate	the second control of	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprieta
- 1		Non-272 Affiliates		*proprietary*	"proprietary"		"proprietary"	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprieta
	Order Volumes	Non-Affil, Carriers		*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta
S3		272 Affiliate		*proprietary*	*proprietary*	*proprietary*	"proprietary"	proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprieta
		Non-272 Affiliates	Committee of the Commit	*proprietary*		*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprieta
_ 1		Non-Affil. Carriers			*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietary*	proprieta
Cn	•	272 Affiliate		*proprietary*	*proprietary*	*proprietary*	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
Į.		Non-272 Affiliates	·····································	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	proprieta
İ		Non-Affil, Carriers		*proprietary*	*proprietary*	"proprietary"	"proprietary"	"proprietary"	*proprietary*	*proprietary*		*proprieta
50	Avg Inst. Int.	272 Affiliate		*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprieta
·	(Days)	Non-272 Affiliates	CENTRAL AND CONTRACTOR OF THE SECOND	-					proprietary	propretary.	proprietary*	*proprieta
	(nake)		PARTICULAR PRODUCT COMPLETE SERVICE		-		_		-	-	-	**
F	Standard	Non-Affil, Carriers		23.4	68.7	30.0	-	18.2	24.5		••	_
- 1	Deviation	272 Affiliate		_				- 10.2	21.5	16.5	32.7	21.2
- 1	Deviation	Non-272 Affiliates	医神经周围性动脉管 拉手眼 再用用力	_	_	_	_	_			_	
o	Aver lead 1-4	Non-Affil. Carriers		3.2	81.4	21.3	_	3.4			-	
١ ٠		272 Affiliate			_				8.8	5.3	28.9	9.7
ł		Non-272 Affiliates		**	-	_			_	_	-	
- ŀ		Non-Affil. Carriers		14.6	10.6	12.7	9.3	40.0	.=.	-		_
ľ		272 Affiliate	PARTY TO A STATE OF THE PARTY O			- 12.7	9.3	13.2	13.2	15.5	13.3	9.6
1		Non-272 Affiliates			_	_		-	-	-	-	
1		Non-Affil, Carriers	A COLUMN CONTRACTOR OF THE PROPERTY OF THE PRO	6.6	5.9	2.9	_ 2.1		_	-	_	
١ [272 Affiliate				2.5		8.3	5.6	7.3	11.5	3.4
1		Non-272 Affiliates	CONTRACTOR AND THE PROPERTY OF THE PARTY OF	51.0	53.0	_		-	_		_	_
⊢		Non-Affil. Carriers		19.8	20.8	19.6	47.0	-	7.0	46.0	15.0	15.0
		272 Affiliate		- 10.0	20.0	19.0	19.9	34.9	22.5	29.4	30.0	25.0
		Non-272 Affiliates		5.7	8.5			_	-			
_		Non-Affil. Carriers	5.6.15 你們們關稅 医海沟沟沟沟	16.4	18.5	18.1	53.7	- .	***	34.3	0.0	***
3		272 Affiliate		10.4	10.3		27.0	35.8	20.4	32.7	46.7	35.1
ł		Non-272 Affiliates				-	••		_			
L		Non-Affil. Carriers	A RESIDENCE OF THE STREET STREET, THE SECOND STREET	_		••		-	-			_
	Standard	272 Affiliate			21.0		40,0		11.5		_	-
	Deviation	Non-272 Affiliates		-	-	- '	-	**				
		Non-Affil. Carriers			***			_	_		-	_
7		272 Affiliate					***		6.4	_	-	
- 1		Non-272 Affiliates	A PAGE AND PROPERTY OF THE PAGE AND PAG	-				_				
- 1		Non-Affil. Carriers		-	-				_	-	-	
		272 Affiliate						_	-	<u>-</u>		_
		Non-272 Affiliates	P. 1954年 1955年	-	-	_						
		Non-Affil. Carriers		-		-		_	_	-	••	_
	<u></u>	THE THE PARTIES TO TH		_	_	_		_	-		_	-

	n <u>– Ac</u> ces:	s Services Insta	lled 2002				_	VT					
ervice	Measure		Jan 02	Feb-02 V Mar	12 Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
GD [272 Affiliate	ever Clary Constant	A A A A A		-		-					
- 1		Non-272 Affiliates				-	_		_		-	_	_
		Non-Affil. Carriers			100.0	100.0	100.0	_	100.0	100.0	100.0	100.0	100.0
S0		272 Affiliate			_	-							
- I		Non-272 Affiliates	A CONTRACT OF		4444 -	_	-	_	-	_	_		-
		Non-Affil. Carriers	The state of the s	Search William Co. (4)	100.0	100.0	76.9	100,0	92.9	97.3	86.7	90.9	100.0
\$1		272 Affiliate			-		-						
- i		Non-272 Affiliates			100.0	100.0	_	100.0	_	100.0	100.0	100.0	100.0
	Percent Met	Non-Affil. Carriers	PARTY IN COURT OF		92.0	92.2	97.8	91.2	92.2	89.4	97.4	100.0	100.0
S3		272 Affiliate	Principle States		-								100.0
- 1		Non-272 Affiliates				-	_	-	_		-	_	
		Non-Affil, Carners			_	100.0	_	100.0		100.0	_	_	_
Cn		272 Affiliate		ent of the second	-								
l		Non-272 Affiliates	BURNIES CONT.	A NEW CONTRACTOR OF	1425 -	-	_		_	_			-
- 1		Non-Affil. Carriers				_	_	_	-	_		_	_

Notes:

1./ Data Not Required for months shaded in grey
2./ Installation Data excludes CNRs.
3./ *** = standard deviation not defined

272 Biennial Audit Summary Templat Repair Measures

ervice	Measure	Services - 200						VT			<u>-</u>		
G D	Measure	Customer	Jan-02 Peb-02	Aar-472	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	D 60
ן טי		272 Affiliate	March Street	ung finisher in	"proprietary"	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	Dec-02
		Non-272 Affiliates	加基甲基酚 表 接触	Service Project	"proprietary"	"proprietary"	"proprietary"	"proprietary"	*proprietary*	"proprietary"	*proprietary*		proprieta
50		Non-Affil. Carriers			*proprietary*	"proprietary"	*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	proprieta
, so		272 Affiliate			*proprietary*	*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprieta
ŀ		Non-272 Affiliates			*proprietary*	*proprietary*	*proprietary*	'proprietary'	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprieta
~-		Non-Affil. Carriers	CONTROL CONTROL OF		*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	proprieta
S1		272 Affiliate	to tell collection and the board		*proprietary*	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*		*proprietary*	proprieta
ı		Non-272 Affiliates	100		"proprietary"	"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta
	Trouble Tickets	Non-Affil, Carriers	140	THE COLUMN THE PARTY OF	"proprietary"	"proprietary"	*proprietary*	*proprietary*	*proprietary*		*proprietary*	"proprietary"	*proprieta
S3		272 Affiliate	and the state of the state of		"proprietary"	*proprietary*	"proprietary"	*proprietary*	*proprietary*	proprietary*	"proprietary"	"proprietary"	proprieta:
		Non-272 Affiliates	estato de sente esta		*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	proprieta
_		Non-Affil. Carriers	19 P. Carlotte 19 P.		*proprietary*	proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	*proprieta
Cn		272 Affiliate			*proprietary*	"proprietary"	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprieta:
ŀ		Non-272 Affiliates	A CONTRACTOR OF CARDON	2世中中山田里 13	*proprietary*	*proprietary*	*proprietary*	*proprietary*		*proprietary*	*proprietary*	"proprietary"	*proprieta:
		Non-Affit. Carriers	HARRIE GALLE TRACT		*proprietary*	"proprietary"	*proprietary*	*proprietary*	*proprietary*	*proprietary*	*proprietary*	"proprietary"	proprieta:
3 D	Avg Repair Int.	272 Affiliate			-	p. vpriduary	proprietary	proprietary	*proprietary*	*proprietary*	"proprietary"	*proprietary*	*proprietar
	(Hours)	Non-272 Affiliates			_		_	_		-	_	-	
L		Non-Affil. Carriers				-	-	-		_	-		
	Standard	272 Affiliate						1.3	2.4	1.3	3.4	2.2	_
	Deviation	Non-272 Affiliates	ated care care a	and a state of the state of	_	-	-	-	-	-		_	_
- 1		Non-Affil. Carriers			-	-	-	-	_	-	-	_	_
30	Avg Repair Int.	272 Affiliate		30 Sec. 10 Sec.				***	0.7	***	***	***	_
		Non-272 Affiliates	CONTRACTOR CONTRACTOR		_	-	-	-	-	_			
	(Non-Affil. Carriers	SEASON STATES			 .	-	_	_	-	-	_	_
- 1	Standard	272 Affiliate			3.7	4.0	3.7	2.8	4.5	4.1	4.8	2.8	5.2
- 1		Non-272 Affiliates	a de Santa e establicación		-	-	_	_		_			
		Non-Affil. Carriers	September 1985		- .		-		_		-	_	
31		272 Affiliate	CONTRACTOR OF THE PARTY OF THE		4.4	7.8	3.7	3.0	4.0	4.8	5.1	2.5	5.5
		Non-272 Affiliates		3	-	-	-		-				
- 1		Non-Affil. Carriers			3.7	0.6	4.4	4.6	2.5	_	6.1	_	2.6
_ F		272 Afficiate			3.4	5.5	4.0	7.0	5.4	_	4.6	4.1	6.6
- 1		Non-272 Affiliates	a single and continues of	athenii abab		-	_	-	_	-			
- 1		Non-Affil. Carriers	黑翅鹟 医麻 穿戴 经货		6.5	0.8	4.5	4.5	0.7	_	3.8	-	2.6
3		272 Affiliate			3.1	6.3	3.7	18.7	6.4		3.3	5.2	15.6
- 1	• .	Non-272 Affillates	计图像翻译图图图	10-14-20-4	-	-	-	-	-				
- 1		Non-Affit. Carriers	CHARLEST AND ASSESSED.			. . .	_	_	_	_	-	_	_
- 1		272 Affiliate			46.1	9.9				_	_	_	Ξ
		Non-272 Affiliates	The state of the s		-	-	-						
- 1		Non-Affil. Carriers	**************************************		-	-	-	-	-	_	_	_	
in i		272 Affiliate				4.0				_	••	_	_
i		Non-272 Affiliates	hall make the training	Alexandra di Alexandra	_	-	-	-	-	_			
		Non-Affil. Carriers		100	-	-	-	-	-	-	-	_	_
r		272 Affiliate				-				-	_	_	_
- 1		Non-272 Affiliates	医骨髓 化甲基甲基甲基	100 A	-	-	_	-	_				
		Non-Affil, Carriers	Alexandra and a state of	and the Charles	-	-	-	_	-	_	_		
		normill Carriers	100 P		_	-	_				_	-	_

^{1./} Data Not Required for months shaded in grey 2./ *** = standard deviation not defined

VERIZON VERMONT 272 AUDIT REPORT - 2002 PIC INTERVALS

Z.1	1.6	2.0	8.57	8.2	6.3	9.4	2.0	8.1	STD, DEV,	
20:2	1:46	20:2	14:00	2:22	75:5	ሪ ፣ተ	2:11	1:56	JAVA3TNI	
Proprietary	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	"Proprietary"	*Proprietary*	*Proprietary*	RECORDS	NON-AFFILIATES
9.0	9.1	4.0	22.5	6.0	6.4	1,0	0.0	0.0	STD. DEV.	
99:0	1:22	3:40	5:03	3:28	£6:E	16:0	00:0	0:00	JAVA 3TNI	
Proprietary	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	RECORDS	STALLINTES
DEC	VOV	100	SEP	อบA	חחר	NUL	YAM	٩A		

:SELON

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This to distance carriers (272 Affiliates) and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch " minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

272 Biennial Audit Summary Template FOC Measure

Servic		Measure	Jan-02 Feb-02 Mar-02 Apr-02 May-02 Jun-02 Jun-02 Apr-02 Sen-02 Oct.		
DS0	272 Affiliate	Orders	Jan-02 Feb-02 Mar-02 Apr-02 May-02 Jul-02 Aug-02 Sep-02 Oct-0		Dec-02
	İ	FOC Interval		*proprietary	
		Standard Deviation			-
	Non-272 Affiliates	Orders			
		FOC Interval	中国经济企业的基础是不是企业的企业的企业的企业的企业。	*proprietary	
		Standard Deviation		-	-
				*======================================	
		FOC Interval		*proprietary 1.3	4.0
DS1	070 1 (5)	Standard Deviation		1.8	1.3 1.6
וסנ	272 Affiliate	Orders	。	*proprietary	1.0
	[FOC Interval	2.5	brobiletary	3.0
	No. 270 A555-4	Standard Deviation	大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大大		3.0
		Orders		*proprietary	
	1	FOC Interval		2.4	1.3
	l.,	Standard Deviation		2.6	1.2
		Orders FOC Interval	。 《大学·大学·大学·大学·大学·大学·大学·大学·大学·大学·大学·大学·大学·大	*proprietary	1.4
		Standard Deviation	是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个	2.0	2.1
)S3		Orders	2.3	1.7	1.9
-		FOC Interval		*proprietary	
		Standard Deviation		0.0	1.0
		Orders		***	***
	ĺ	FOC Interval	· 公司的中国的国际的国际的国际,但是一个国际中国的国际,但是一个国际中国的国际,但是一个国际的国际,但是一个国际的国际,但是一个国际的国际,但是一个国际的国际	*proprietary	
		Standard Deviation		7.0	-
	Non-Affil, Carriers	Orders		***	
	,	FOC Interval		*proprietary	
		Standard Deviation		2.7	2.2
CN	1	Orders		3.3	2.3
		FOC Interval		ргоргіetary	_
		Standard Deviation		3.0	0.5
	· - 1	Orders	图10-15-16-16-16-16-16-16-16-16-16-16-16-16-16-		0.7
	l i	FOC Interval		proprietary	ļ
		Standard Deviation		-	~ [
		Orders			
		OC Interval		proprietary 4.2	ا ء
		Standard Deviation			8.5 10.2

^{1./} Data Not Required for months shaded in grey.
2./ *** = standard deviation not defined

Service	Measure	Services Instal	ed – 2002 VA			
GD	Measure	Customer	Jan-02 Feb-02 Mar-02 Apr-02 May-02 Jun-02 Jun-02 Aug-02 Sep-02	Oct-02	N	
O.D.		2.2.1.1111010		*proprietary*	Nov-02	Dec-02
		Non-272 Affiliates			*proprietary*	*proprieta
080		Non-Affil. Carriers		*proprietary*	*proprietary*	*proprieta
130	*	272 Affiliate		*proprietary*	*proprietary*	*proprieta
		Non-272 Affiliates		*proprietary*	"proprietary"	proprieta
osi	J.	Non-Affil, Carriers	· 医克朗克斯氏病 (1965年)	*proprietary*	*proprietary*	*proprieta
'5'		272 Affiliate		*proprietary*	*proprietary*	*proprietz
		Non-272 Affiliates		"proprietary"	*proprietary*	*proprieta
-	Order Volumes	Non-Affil. Carriers		*proprietary*	*proprietary*	propriet
\$3		272 Affiliate		"proprietary"	*proprietary*	proprieta
		Non-272 Affiliates		*proprietary*	*proprietary*	*proprieta
		Non-Affil. Carriers		*proprietary*	"proprietary"	*proprieta
Cn		272 Affiliate		"proprietary"	*proprietary*	"proprieta
		Non-272 Affiliates		proprietary"	"proprietary"	proprieta
		Non-Affil. Carriers		'proprietary'	*proprietary*	*proprieta
3D	Avg Inst. Int.	272 Affiliate	。 第一章	proprietary*	*proprietary*	*proprieta
	(Days)	Non-272 Affiliates				14.0
L		Non-Affil. Carriers		19.5	0.0	6.0
- 1	Standard	272 Affiliate	All the many characteristics and control of the con	28.5	15.2	14.0
	Deviation	Non-272 Affiliates				***
		Non-Affil. Carriers		6.5	0.6	***
SO [Avg Inst. Int.	272 Affiliate		16.1	11.8	5.8
	(Days)	Non-272 Affiliates	The state of the s		-	
L.		Non-Affil. Carriers		**		
		272 Affiliate	是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个	11.7	11.7	24.3
	Deviation	Non-272 Affiliates				
_		Non-Affil. Carriers	are the meaning of the state of		-	
1	Avg Inst. int.	272 Affiliate	。 第一章	11,4	9.3	20,2
1	(Days)	Non-272 Affiliates	。 第18章 "是我们的一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们	-	_	
L		Non-Affil, Carriers		18.5	22.5	31.6
	Standard	272 Affiliate		14.5	1 <u>5.0</u>	20.0
		Non-272 Affiliates				
		Non-Affil. Carriers		11.1	16.7	17.3
3		272 Affiliate		10.9	9.4	17.6
		Non-272 Affiliates		34.6		
ļ.		Non-Affil. Carriers		18.0	-	_
- 1		272 Affiliate		50.5	24.4	38.3
- 1		Non-272 Affiliates		3.1		-
+		Non-Affil, Carriers		***	_	_
n		272 Affiliate		50.6	16.0	39.2
	(Days)	Non-272 Affiliates		-	-	
-		Non-Affil. Carriers				
- 1		272 Affiliate			29.0	26.3
		Non-272 Affiliates			-	
		Non-Affil. Carriers	。 第四十二章 1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,1915年,19	-		
				_	22.1	25.5

AICE!	Measure	Services Insta	Marie 1997 A. Commence and the second			
GD		272 Affiliate	PRO-UZ Mar-OZ Apr-OZ Jun-OZ Jun-OZ Mar-OZ Sep-OZ	Oct-02	Nov-02	Dec-02
- 1		Non-272 Affiliates		_	-	100.0
		Non-Affil, Carriers		100.0	47.1	100.0
50		272 Affiliate	是一种的人,我们就是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个	94.8	88.6	100.0
		Non-272 Affiliates				
_		Non-Affil. Carriers		_	_	
33 2n		272 Affiliate		96.7	96.8	97.0
	_	Non-272 Affiliates			-	
		Non-Affil. Carriers		95.8	84.1	89.7
		272 Affiliate		97.8	96.8	97.4
		Non-272 Affiliates		0.0	_	
		Non-Affil. Carriers		100.0	-	
		272 Affiliate		97.3	88.9	95.2
		Non-272 Affiliates		-		
		Non-Affil. Carriers		-	-	_
otes:					100.0	75.0

1./ Data Not Required for months shaded in grey
2./ Installation Data excludes CNRs.
3./ *** = standard deviation not defined